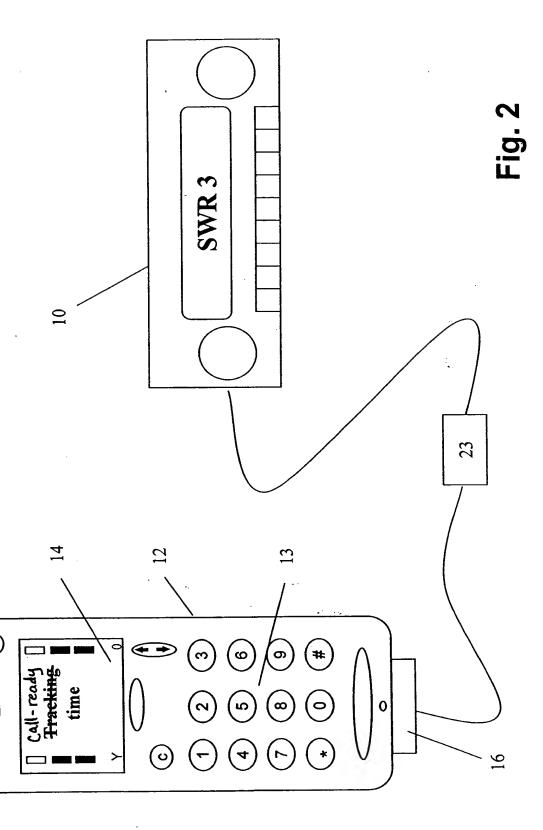
## IN THE DRAWINGS:

Please amend Fig. 2 to have element 14 read "call-ready time" instead of "Tracking time" as shown on the attached drawing sheets.



Attorney Docket No. 915.373 Application Serial No. 09/652,067 "ANNOTATED MARKED-UP SHEET" Sheet 1 of 2





Attorney Docket No. 915.373 Application Serial No. 09/652,067 "REPLACEMENT SHEET" Sheet 2 of 2

